

PRIVACY AND COOKIE POLICY

This Privacy and Cookie Policy ("Policy") applies to the processing of your personal data by Bending Spoons S.p.A. ("Bending Spoons", "we" or "us"), the parent company of Splice Video Editor S.r.l., through "around.tours" ("Website") in accordance with Regulation (EU) 2016/679 – General Data Protection Regulation ("GDPR"), the Italian Legislative Decree 196/2003 (as amended), Directive 2002/58/EC – ePrivacy Directive (as amended), and other applicable local laws ("Data Protection Laws").

1. Data Controller and Data Protection Officer

The Data Controller is Bending Spoons S.p.A., based in Corso Como 15, Milan, MI 20154 (Italy), VAT 08931860962. For any requests regarding the processing of your personal data, please email us at privacy@bendingspoons.com.

Our Data Protection Officer can be contacted for any requests relating to the processing of your personal data or this Policy by sending an email to dpo@bendingspoons.com.

2. Categories of personal data that we collect, purposes and legal bases for our processing

We process the following categories of personal data, for the purposes and on the legal bases indicated below. Please note that not all the below information may be deemed personal data in your jurisdiction in all cases.

Purpose	Legal basis	Categories of processed data
a. To enable you to use Around Website, provide you with its functionalities, including enjoying the walking tours, creating an account and authenticating your access to your account, and manage your in-app purchases.	Processing is necessary to take steps at your request prior to entering into a contract and for the performance of our contractual relationship (art. 6(1)(b) of the GDPR).	Identification and contact information, identifiers and Internet and network activity information (such as IP address, information about your interactions with the web app, and unique identifiers), GPS location, payment information (such as payment provider, duration of subscription, price), and any other data necessary to provide you with the service you requested.
b. To collect information on your profile and contact you to start a partnership with you for the creation of future content (only upon your request).	Processing is necessary to take steps at your request prior to entering into a contract (art. 6(1)(b) of the GDPR).	Identification and contact information, description of your profile, and any other information you provide us to evaluate a partnership with you.
c. To carry out statistical analysis, and to improve our products and services (for example, by conducting statistical	The legal basis for the processing is our legitimate interest (art. 6(1)(f) of the GDPR) to improve our products and services.	Identification and contact information (such as name or email address, when requested), identifiers and Internet and network activity information (such as IP address), information collected or generated to improve the Website's functionalities (such as information

Purpose	Legal basis	Categories of processed data
analysis or other research activities to optimize our features and provide you with new ones).		about your interactions with the Website, inferences we generate and other related information about your usage of the Website).
d. To comply with our legal obligations and any other obligations arising out of the instructions received from the authorities.	Compliance with a legal obligation to which we are subject (art. 6(1)(c) of the GDPR).	Any information necessary to ensure the performance of these purposes.
e. To process and respond to customer support communications and to requests for information you may raise with us.	The legal basis for the processing is the performance of our contractual relationship (art. 6(1)(b) of the GDPR).	Identification and contact information you provide us (such as first and last name, email address) and the content of your communication or request.
f. To establish, exercise or defend our rights and those of our employees, and to carry out corporate transactions or operations (for example, in case of bankruptcy, merger, acquisition, reorganization, sale of assets or assignments, and due diligence related to any such transactions).	The legal basis for the processing is our legitimate interest (art. 6(1)(f) of the GDPR) to establish, exercise or defend our rights and to carry out corporate transactions or operations.	Any information necessary to ensure the performance of these purposes.
g. To carry out marketing activities and send you information and marketing communications about our products and services such as tips, offers, and newsletters through emails.	<p>The legal basis for the processing is your consent (art. 6(1)(a) of the GDPR).</p> <p>Where your consent is not required, for example, where we use your email to send you information about products and services related to or similar to the Website (“Soft Opt- In”), the legal basis is our legitimate interest (art. 6(1)(f) of the GDPR).</p>	Identification and contact information you provide us.

To know how we process your personal data through the use of cookies and similar technologies, see [Section 8 \(Cookies\)](#) below.

3. Data Retention

Personal data may be processed by both automated and non-automated means and may be stored at our premises and on our service providers' servers. We adopt technical and organizational measures designed to prevent the loss, improper use and alteration of your personal data. In some cases, we may also adopt data encryption and pseudonymization measures. However, transmissions over the Internet are never 100% secure, and you should not provide any personal data if you want to avoid any risk.

Personal data processed for the purposes referred to in Section 2.a), 2.b), 2.c) and 2.e) will be kept for a period not exceeding the one necessary for the said purposes and, in each case, for no more than 3 years from the date of your last interaction with the Website.

Personal data processed for the purposes referred to in Section 2.d) will be kept up to 5 years from the date of your last interaction with the Website.

Personal data processed for the purposes referred to in 2.f) will be kept up to 10 years from the date of your last interaction with the Website.

Personal data processed for the purposes referred to in Section 2.g) will be kept until you withdraw your consent.

To know how long your data is stored through cookies and similar technologies, see [Section 8 \(Cookies\)](#) below.

4. Your Choices

Providing navigation data is necessary if you want to navigate and interact with our Website. It is also necessary for you to provide your personal data for the purposes referred to in sections 2.a), 2.b), 2.d) and 2.e). If you do not provide such personal data, you will not be able to enjoy the Website's services and features.

Where we rely on your consent for the purposes referred to in sections 2.g), your provision of personal data is optional, and you have the right to withdraw your consent at any time. If you do not provide personal data, you will still be able to enjoy the Website's services and features.

Where we rely on our legitimate interest for the purpose referred to in sections 2.c) and 2.f) you may, at any time, exercise your right to object to such processing as explained in [section 7 \(Your Rights\)](#) below.

You can freely decide whether to accept cookies and other tracking technologies not strictly necessary for the functioning of the Website as indicated in [Section 8 \(Cookies\)](#) below.

5. Sharing Your Personal Data

We may share or disclose your personal data to the following categories of recipients:

- subjects carrying out activities that are related or instrumental to our business and operational activities as outsourced data processors appointed in writing in accordance with Data Protection Laws, or acting as autonomous data controllers (such as IT or storage service providers, mobile measurement partners, suppliers of mobile marketing services);
- public, judicial or police authorities, within the limits established by applicable laws;
- in the event that we undertake extraordinary corporate transactions or operations (e.g., in the event of bankruptcy, mergers and acquisitions, reorganizations, sale of businesses or assets, and in connection with due diligence relating to such

transactions), our advisors and potential purchasers and your personal data may form part of the assets being transferred to a new owner.

Personal data will not be disclosed for any reason other than those stated above, unless such disclosure is deemed necessary for the fulfillment of a legal obligation or if we request your consent.

6. Transfer Your Personal Data outside the European Economic Area

We may transfer your personal data from the European Economic Area (“EEA”) to other countries outside the EEA (e.g. if your personal data is collected by third parties when you accept – where appropriate – third-party cookies and/or similar technologies, who may be located outside the EEA).

Such data transfers are based on appropriate safeguards in accordance with Data Protection Laws, including (a) the standard contractual clauses developed by the European Commission; (b) the decisions of adequacy of the European Commission; or (c) Binding Corporate Rules.

More information on the relevant data transfers, and appropriate warranties is available for consultation by sending an email to privacy@bendingspoons.com.

7. Your Rights

At any time and free of charge, you can exercise the following rights, as specified and subject to certain limitations and exceptions under Data Protection Laws:

- Right of access. You have the right to obtain information about the processing of your personal data and to access it.
- Right to rectification. You have the right to ask for the updating, rectification or integration of your personal data.
- Right to erasure. You have the right to request the deletion of your personal data.
- Right to restriction of processing. You have the right to request the restriction of the processing of your personal data.
- Right to data portability. You have the right to obtain a portable electronic copy of your personal data.
- Right to object. Where we rely on our legitimate interest to process your personal data, you have the right to object to such processing, wholly or partly, on grounds related to your particular situation. In particular, you are entitled to object to the processing of your personal data for direct marketing purposes, including profiling.

You also have the right to lodge a complaint before the competent national Data Protection Authority, in particular before the Data Protection Authority of the Member State of your habitual residence, place of work or place of the alleged infringement.

To exercise your rights, or if you have any other questions about privacy or data protection at Bending Spoons, you can contact us by sending an email to privacy@bendingspoons.com. We may take reasonable steps to verify your identity prior to responding to your request.

8. Cookies

What are cookies and tracking technologies?

When we use the word “cookies” in this Policy, we mean any tracking technology that stores or accesses information on the user’s device, including any SDK, tracking pixel, HTML5 local storage, local shared object, and fingerprinting technique.

Cookies are usually classified:

(A) by purpose (Technical cookies, Analytics cookies, Profiling cookies);
(B) by publisher (First-party cookies, Third-party cookies); and
(C) by duration (Session cookies, Permanent cookies).

This classification is important because different legal requirements apply based on how the cookie is classified.

Below you will find the types of cookies and tracking technologies as classified with some practical examples.

A. By purpose

Technical cookies

Technical cookies are used solely for the purpose of transmitting messages over an electronic communication network, or to provide a service specifically requested by the user.

In other words, technical cookies are essential for the correct functioning of the website and to provide the service offered to and requested by the user.

For example, technical cookies can be used to monitor sessions, to store specific server access information related to the user configuration, to facilitate the use of online content, or to keep track of items in a shopping cart or information used to fill in a form.

Technical cookies include the functional cookies you might find mentioned while browsing the Website.

Technical cookies do not need your consent.

Analytics cookies

Analytics cookies may be used to assess the effectiveness of an information society service provided by a publisher, to evaluate and improve the design of a website or to help measure its traffic.

In other words, analytics cookies may be used to track the traffic and performance of a website, by collecting aggregate data on the number of visitors and how they interact with the website to improve its services.

For example, analytics cookies may collect information about how users access a website, including the number of visitors, possibly grouped by geographical area, time slot, how long visitors stay on the site for, what parts of the site they visit or other characteristics, the number of pages visited or the number of users who viewed a particular section.

Please consider that if analytics cookies are properly anonymized, they can be installed without your previous explicit consent.

Profiling cookies

Profiling cookies may be used to trace specific actions or recurring behavioral patterns in the use of the offered functionalities back to specific, identified or identifiable individuals for the purpose of grouping the different profiles within homogeneous, multi-sized clusters. This is aimed in turn to enable a company to provide increasingly customized services beyond what is strictly necessary for the delivery of the service and also send targeted advertising messages in line with the preferences expressed by the user during their web-browsing activities.

In other words, profiling cookies may be used to convey behavioral advertising, measure the effectiveness of ads, or to customize the services offered in line with the user's monitored behavior.

For example, profiling cookies can be used to create user profiles and offer content in line with the user's interests, or to send targeted ads or messages.

Profiling cookies include the performance, marketing and social media cookies you might find mentioned while browsing the Website.

Profiling cookies need your explicit consent.

B. By publisher

First-party cookies

Cookies are installed directly by the website that the user is browsing. In other words, the publisher of the website installs the cookies directly without using any third-party publishers and processes the information thereby acquired.

Third-party cookies

Third-party cookies are set by external providers other than those of the website that the user is browsing. In other words, the publisher of the website installs the cookies indirectly, using third-party publishers and processes the information thereby acquired.

For the purposes of this Policy, third party cookies include any tracker which, although directly published by us, is provided by third parties which receive or otherwise process for their own purposes the information acquired through these cookies when you visit the Website. For further information, please refer to the privacy policy of such third party as indicated in the cookie table.

The data collected by these third parties is governed by their own specific privacy policies, terms and conditions, or cookie policies to which we have no control over.

When our website hosts third-party non-anonymized analytics cookies and/or profiling cookies, you will be asked to consent to such third-party cookies when landing on our websites for the first time, via a specific cookie banner.

You can manage and delete these third-party cookies at any time by accessing the privacy policies of the third parties as indicated in the following section ("*Types of cookies used by the Website*").

C. By duration

Session cookies

Session cookies expire when the user's browsing session expires.

Permanent cookies

Permanent cookies last longer than a single browsing session.

Types of cookies used by the Website

This Website installs the following types of cookies:

Provider (i.e., first party or third-party)	Name	Retention period	Purpose	Third-party Privacy Policy (where appropriate)
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<p>Firebase Authentication (1st Party)</p>	<p>Firebase</p>	<p>IP address for a few weeks. Other data up to 180 days after user account deletion.</p>	<p>Technical (Enables end-user authentication and facilitates end-user account management. It also uses user-agent strings and IP addresses to provide added security and prevent abuse during sign-up and authentication).</p>	<p>https://firebase.google.com/support/privacy</p>
<p>Google Analytics (1st Party)</p>	<p>_ga</p>	<p>2 years</p>	<p>Analytics (Distinguish unique users, measure interactions with the website)</p>	<p>https://support.google.com/analytics/answer/6004245</p>
	<p>_ga_YVC3P5YL43</p>			
	<p>_gid</p>	<p>24 hours</p>		

Cookie settings

You can also disable (in whole or in part) technical cookies through the specific functions of your browser. Please note, however, that if you don't allow technical cookies, you may not be able to use the Website, view its contents and take advantage of its services. Inhibiting technical cookies may result in some services or features of the Website not being available or not working properly and you may be required to modify or manually enter certain information or preferences each time you visit the Website.

The choices you make with respect to the Website's cookies will be recorded in a cookie. However, in some circumstances this cookie may not work properly: in such cases, we recommend that you delete the cookies you do not like and inhibit their use through the features of your browser.

Your cookie preferences will need to be reset if you use different devices or browsers to access the Website.

You can find information on how to manage cookie settings on certain browsers via the following links:

- [Chrome](#)
- [Firefox](#)
- [Internet Explorer](#)
- [Safari](#)

For more information about how to limit the use of third-party cookies installed in your browser, please visit www.youronlinechoices.com. Once arrived on the website, by accessing the "Your ad choices" section, you will be able to view the list of third parties that install cookies on your browser and manage your consent granularly ("On/Off"). Moreover, by expanding the "Info" section, you will be able to access to more information about each third party and its privacy and cookie policies.

With regards to your rights under applicable Data Protection Laws, please refer to Section 7 above.

9. Changes

We may modify or update this Policy, also in view of future changes in applicable Data Protection Laws or in case we implement new features or functionalities that will process personal data.

Last updated: 17 March 2023
